

Warranty

18 month warranty

REO-USA, Inc., warrants REOVIB® original controllers purchased from REO-USA, Inc. to be free from defects in material and workmanship for 18 months from the date of order of the controller. If your controller has a manufacturer's defect covered by our warranty, we will either repair or replace it at our option without charge when it is returned to REO-USA, Inc.

RMA

Return Manufactures Authorization is required from REO-USA, Inc. prior to shipping controller to factory for covered warranty work. Please register at <https://reo-usa-service.com> to have an RMA issued. If you have questions or want to talk to our technical support before please call (317) 899-1395. Controllers returned without an RMA will be refused.

What is not covered under warranty?

The warranty does not cover misuse, tampered with, modified, improperly fused or unauthorized factory repairs, damage as a result of accident, liquid, vibration, impact, lack of proper care or improper installation.